

Alameda CTC I-580 Express Lane Business Rules

April 17, 2020

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| 1 | Customers must equip their vehicle with a properly mounted FasTrak® or FasTrak Flex® toll tag prior to travelling in the Express Lanes. |
| | The high occupancy (HOV) requirement for the I-580 EL is two or more passengers (HOV 2+) in each permitted vehicle. |
| 2 | Drivers who incur a toll and do not have a registered account eligible for posting the Trip Transaction at the time of travel may be issued a Violation Notice. |
| 3 | Vehicles with obstructed, improperly mounted, illegible, or missing plates are required to carry a valid toll tag to use the Express Lanes. Vehicles with obstructed, improperly mounted, or illegible license plates that do not carry toll tags are eligible for citation by the CHP. |
| 4 | Vehicles with paper dealer plates are required to carry a valid toll tag to use the Express Lanes. Vehicles that do not have a toll tag and are without registered license plates are subject to citation by the CHP. |
| 5 | Customers driving rental cars associated with plate-based FasTrak accounts may use the Express Lanes. Trip Transactions will post to the rental car account. It is the responsibility of the customer to check with the rental agency and to make sure they are opted in to use the rental toll payment program. |
| 6 | Each Violation Notice will include a penalty for each Trip Transaction, in addition to the assigned toll, in accordance with the Ordinance for Administration of Tolls and Enforcement of Toll Violations for the I-580 Express Lanes . |
| 7 | Violation Notices are sent to the registered owner's name and address on file with the California Department of Motor Vehicles (or other US state with an agreement in place). |
| 8 | A DMV registration hold may be placed on a California license plate with Violation Notices unpaid beyond the delinquent notice due date. The registered owner of the vehicle will be required to pay all outstanding tolls, penalties, and fees in order to renew their vehicle registration. A collection agency may also be used for delinquent violation notices. |
| 9 | All vehicles traveling in the Express Lanes without toll tags will be charged the Single Occupant Vehicle (SOV) toll and violation penalties, if |
| 10 | Vehicles equipped with standard (legacy) toll tags will be tolled at the SOV toll rate regardless of occupancy. |
| 11 | FasTrak Flex toll tag Trips with different switch settings within a single Trip will be assigned the lowest occupancy of all reads. If a Trip includes at least one SOV read, the Trip is marked as SOV for pricing. |
| 12 | It is the customer's responsibility to ensure only one toll tag is mounted inside the vehicle and other toll tags (interior or exterior) are either removed shielded in Mylar bags to avoid duplicate charges. Vehicles with multiple toll tags may be incorrectly charged for their Trip. |

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| 13 | Customers are locked-in to pay the lesser of the toll rate displayed on the DMS that is directly prior to the customer's first read point or the toll rate previously determined for that DMS within the toll rate safeguard time parameter. The toll rate safeguard provides a defined interval within which the customer has ample opportunity to view the toll rate on the DMS before entering the Express Lanes. |
| 14 | The locked-in toll rate will apply from entry into the Express Lane and include travel through each successive toll zone for that Trip. |
| 15 | The locked-in toll rates will not change if the price goes up or down while the customer is still driving in the Express Lane. |
| 16 | If a customer exits the Express Lane and decides to get back in after the allowable travel time passes (currently 10 minutes), two separate trips are constructed and the guaranteed price from the initial entry is considered expired. |
| 17 | The high occupancy vehicle (HOV) requirement for the I-580 EL is currently two or more passengers (HOV 2+) in each permitted vehicle. |
| 18 | To be eligible for HOV toll discounts, HOV customers must have a properly mounted FasTrak Flex toll tag set to the corresponding occupancy of the vehicle. |
| 19 | All motorcycles are required to be equipped with a toll tag to avoid receiving a Violation Notice. To receive the HOV toll discount, motorcycles are required to be equipped with a properly mounted FasTrak Flex toll tag set to HOV 3+. |
| 20 | Public and private buses and vanpools are permitted to use the Express Lanes toll free provided they are equipped with a properly mounted FasTrak Flex toll tag set to HOV 3+. |
| 22 | Eligible vehicles displaying a valid DMV-issued Clean Air Vehicle (CAV) decal for HOV lane usage AND either carry a FasTrak Flex toll tag set to the HOV2 or HOV3+ position or carrying a FasTrak CAV toll tag set to match the number of people in the vehicle may use the Express Lanes and receive a toll discount. |
| 23 | Customers in rental cars are not eligible for HOV-tolled travel on the Express Lanes unless the rental car is equipped with a FasTrak Flex toll tag or the customer is traveling with a personal FasTrak Flex toll tag. |
| 24 | Any vehicle with a FasTrak Flex toll tag set to a position indicating HOV status but that does not have enough occupants to meet the HOV eligibility requirement may be subject to citation by CHP. |

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| 25 | When "HOV Only" is displayed on a dynamic message sign it means that solo drivers shall not enter the Express Lane unless they are a motorcycle or clean air vehicles allowed in the HOV lane, as "HOV Eligible Vehicles" per current State laws. |
| 26 | When the Express Lane is set to HOV Only operations, vehicles entering the Express Lanes but not meeting the occupancy requirement, may be charged \$30.00 for illegal use of the Express Lanes plus applicable penalty/fees if traveling without a valid FasTrak account. Furthermore, if detected by CHP they might also be assessed an HOV violation. |
| 27 | When the Express Lane is in HOV Only mode vehicles already in the Express Lanes that do not meet the occupancy requirement will be charged the locked-in rate for that trip. |
| 28 | During all other non-tolling hours the Express Lanes are available for all vehicles to use toll-free as general purpose lanes and without any occupancy restrictions. |